



October 2021

Dear valued client (s):

Beginning in October, our office will be migrating to a new company-wide state of the art computer database system. This upgrade will allow us the ability to maximize our client service platform and improve workflow efficiency.

Our goal is to make this a smooth transition; however, we may experience temporary interruptions to our day-to-day operations during the week of October 11. For those clients and brokers who have access to our CSR24 self-service system, please continue to use the portal for certificates of insurance, ID cards and policy change requests.

We greatly appreciate your patience as we implement this adjustment to better serve your needs. If you have any questions or concerns, please contact your designated account representative.

Thank you,

Fairview Insurance Agency Associates

800-372-2558

www.fairviewinsurance.com